



C E R T I F I C A T E

DQS GmbH

Deutsche Gesellschaft zur Zertifizierung von Managementsystemen

hereby certifies that the company

Bosch Communication Center Magdeburg GmbH

Otto-von-Guericke-Straße 13
39104 Magdeburg
Germany

for the scope

Consulting, development, sales and implementation of Business Process Outsourcing services
as Communication Services, Business Support Services and Monitoring Services

has implemented and maintains a

Quality Management System.

An audit, documented in a report, has verified that this
quality management system fulfills the requirements
of the following standard:

DIN EN ISO 9001 : 2000

December 2000 edition

This certificate is valid until 2011-10-20

Certificate Registration No. 066510 QM

Excerpt from Certificate Registration No. 005279 QM

Frankfurt am Main 2008-10-21

Ass. iur. M. Drechsel

Dipl.-Ing. S. Heinloth

MANAGING DIRECTORS

DQS is member of:



D-60433 Frankfurt am Main, August-Schanz-Straße 21

