



# C E R T I F I C A T E

## DQS GmbH

Deutsche Gesellschaft zur Zertifizierung von Managementsystemen

hereby certifies that the company

### **Bosch Security Systems S.A. Communication Center Vigo**

Calle Maria Berdiales N°20  
36203 Vigo  
Spain

for the scope

Consulting, development, sales and implementation of Business Process Outsourcing services  
as Communication Services, Business Support Services and Monitoring Services

has implemented and maintains a

### **Quality Management System.**

An audit, documented in a report, has verified that this  
quality management system fulfills the requirements  
of the following standard:

### **DIN EN ISO 9001 : 2000**

December 2000 edition

This certificate is valid until 2011-10-20

Certificate Registration No. 302350 QM

Excerpt from Certificate Registration No. 005279 QM

Frankfurt am Main 2008-10-21

Ass. iur. M. Drechsel

Dipl.-Ing. S. Heinloth

MANAGING DIRECTORS

DQS is member of:



D-60433 Frankfurt am Main, August-Schanz-Straße 21

